

CBM-Afrina Makes its Mark in Doha



“As a partner of CBM-Afrina, CBM will bring its best practices and expertise from Singapore to Sabban Towers and future projects in Qatar and the Middle East.”

Mr Roy Chiang
CEO/President (CBM)

Sabban Towers represents CBM's first significant step towards realising its vision of becoming a global company.

CBM-AFRINA LLC, CBM's joint venture in Doha, took a big step forward as it sealed its first notable deal in Qatar.

Located at the Pearl's largest harbour, Porto Arabia, Sabban Towers is an iconic residence at The Pearl-Qatar. It comprises three 20-storey high towers covering an area of 19,692 sqm and offers freehold luxury apartments and penthouses in Mediterranean styles and contemporary architecture, each complete with a harbour or sea view. Sabban Towers is also the first and only Carbon Neutral Development in the Middle East today.

As part of this first contract, CBM-Afrina will provide Integrated

Facilities Management (IFM) services including facilitating a smooth transition from construction to handing over of the apartments to owners. With its highly experienced FM Consultancy team, CBM-Afrina will first establish the processes that will see the project through its Defects Liability Period. Thereafter, the contract also calls for CBM-Afrina's seamless coordination with specialist vendors and other contractors to ensure that the estate is well-managed and maintained. CBM-Afrina will be deploying a team of highly qualified personnel to oversee the Management, M&E, Security and Environmental needs of the estate.

CBM Wins Major IFM Contract from SP PowerAssets

CBM WAS APPOINTED by SP PowerAssets Limited (SP PowerAssets) to provide IFM service for its installations and district offices at Zone 1 and 3 across Singapore.

The scope of work includes Environmental services such as office and compound cleaning, grass cutting, horticulture works, waste management and pest control; as well as M&E services like ventilation and air-conditioning works and fire systems. In the 24-month period of the contract, CBM will also provide Technical Assistance, Project Management and General Management services.

Unlike a conventional FM contract, the SP PowerAssets project will test CBM's ability to manage the client's budget by planning, integrating and delivering its wide array of services in a timely, responsive and cost-effective manner.

CBM currently has an extensive track record for FM projects in the government or government-linked sector, such as the Parliament House, Housing & Development Board, schools, and most recently A*Star @ Fusionopolis. The SP PowerAssets contract will further boost its capability in this sector.

CBM's CEO/President, Mr Roy Chiang, remarked, “Securing this prestigious contract is a further validation of CBM's capacity to provide a fully integrated end-to-end FM service to the client. The SP PowerAssets project will bring together different areas of our competencies including strategising and managing the client's maintenance budget to best meet their needs.”

SP PowerAssets owns the electricity transmission and distribution networks across Singapore, providing essential electricity needs of the country. It is a member of the Singapore Power Group, a leading energy utility group in Asia Pacific. The success of this tender underscores CBM's credentials in managing and delivering FM services for important organisations in both the public and private sectors. Work on the project started on 1 Jul 09.

Embarking on a Roaring Start to 2010



The CBM Team forges ahead into 2010 with enthusiasm and confidence.

AS ANOTHER SUCCESSFUL YEAR comes to pass, on behalf of the Board and Management, I would like to express our appreciation to all our staff for their contributions to the company.

Despite the financial crisis which cast a dark cloud over the horizon for all of us, 2009 ended on a high note for CBM. This is indeed testimony to the strength and resilience of the company and our staff in weathering difficult times. The Facilities Management (FM) industry has always been a competitive one, but we have responded well to the changing market conditions and reached greater heights. This puts us in a better position to capitalise on future opportunities.

While our local market continues to grow, we have made major strides in expanding our business overseas through our Middle East subsidiaries. We successfully secured the first IFM contract in Doha within six months of establishing a joint-venture. We also achieved some milestones in our internal processes by attaining the Integrated Management System Certification encompassing ISO 9001:2008, ISO 14001:2004 and OHSAS 18001:2007. These achievements will sharpen our competitive edge as we now qualify ourselves for businesses which we previously did not.

This year, we will also be looking at new areas of business such as those in the Energy Conservation and Sustainability sectors. CBM Solutions Pte Ltd was incorporated for this purpose. Our experience in managing CDL's environmentally-friendly projects, such as City Square Mall, 11 Tampines Concourse and 7 & 9 Tampines Grande, has given us substantial knowledge and expertise in this specialised field.

"With our employees' unwavering hard work and dedication and our clients' continued support, we are confident that we will be able to bolster CBM's position as one of the leading FM service providers in Singapore and take the company to new heights of excellence in 2010."

Roy Chiang
CEO/President (CBM)

CBM Inks MOU with Nanjing Technical Vocational College



The MOU was signed between Mr Roy Chiang, CEO/President (CBM) and Mr Pan Dongbiao, President (Nanjing Technical Vocational College).

ON 22 DEC 09, CBM inked a Memorandum of Understanding (MOU) with Nanjing Technical Vocational College to explore work attachment and technical training opportunities for its students at CBM. As part of the MOU, the students will be familiarised with Singapore's FM industry's standards and working environment.

The College acknowledged that the agreement is in line with their commitment to provide their Engineering students not only with practical education but also hands-on training and application.

For CBM, it represents potential recruitment opportunities for its projects that require technical vocations. Through the exchange of knowledge between local staff and their counterparts, CBM can leverage on this exercise to enhance the capability and strength of its manpower.

Double Sustainability Feat for CBM



CBM assumes a key role in providing sustainable IFM services at 7 & 9 Tampines Grande (top photo) and 11 Tampines Concourse.

CBM COMMENCED ITS FM WORK at 7 & 9 Tampines Grande and 11 Tampines Concourse in July 2009. Both green office buildings are developed by City Developments Limited.

Comprising two 8-storey office blocks, 7 & 9 Tampines Grande features one of the largest use of Solar Photovoltaic and Solar Thermal panels in a commercial building. The Green Mark Platinum Award property is estimated to save 2.7 million kWh of energy per year and reduce CO₂ emissions by about 1,400 tonnes per year.

Its neighbouring block, 11 Tampines Concourse, is the first CarbonNeutral® development in Singapore and the Asia Pacific. It is also the first building project in Singapore to be constructed with “Green Concrete” using a wide range of recycled materials for its structural building components.

CBM is providing General Building Maintenance, including monitoring energy efficiencies, Environmental and Security services at these green office blocks. These projects will further enhance CBM’s competencies in its sustainable IFM services.

An Expanded Responsibility at Fusionopolis @ one-north

AS ITS CURRENT IFM SERVICE PROVIDER, CBM provides IFM services for A*Star ranging from Building Maintenance and M&E, Environmental, Pest Control, Horticulture and Managing Agent services. CBM Maintenance Management System (CBM-MS) and customised soft FM services such as Events Management, Customer Service and Helpdesk are also being carried out to support its IFM approach. Since the contract commencement in July 2008, CBM has worked in close collaboration with A*Star’s Infrastructure Planning and Facilities Management (IPFM) team to improve a planned maintenance regime for all A*Star’s premises including the Research Institutes at Fusionopolis where it is currently occupying 2 Tower blocks with an area of approximately 33,500 sqm.

Recently, this IFM contract with A*Star was expanded to include Specialist Contracts maintenance. The new scope now covers comprehensive repair maintenance of Specialist systems such as Audio Visual Systems, Air Conditioning and Mechanical Ventilation Systems, Fire Protection and Detection Systems, Closed Circuit Television Security and Card Access Systems, Fire Suppression Systems, Water Detection System, Uninterrupted Power Supply and Standby Electrical Generators. With this move, the IPFM team will be able to focus on the strategic planning of the infrastructure’s needs while its end-users will be able to enjoy excellent service delivery for these specialist systems which CBM consistently provides.



A testament to CBM’s capability in delivering focused IFM and Specialised services.

Going Green in Partnership with Singapore's First Eco-mall



CBM is tasked to provide a conducive and environmentally-friendly shopping haven at City Square Mall for its tenants and mall-goers.

CBM HAS BEEN APPOINTED to provide IFM services for City Square Mall (CSM), Singapore's first Eco-Mall. These services include Engineering, Environmental and Security.

CSM is the first mall in Singapore to be awarded the prestigious Green Mark Platinum Award by the Building and Construction Authority. Its innovative architecture also bagged the 2008 Cityscape Asia Real Estate Awards for Best Developer - Retail (Future).

To understand the special requirements of CSM, CBM participated in the initial design stage of the development and provided strategic FM input. Moving ahead, CBM's Green Mark Managers and Singapore Certified Energy Managers will manage the energy efficiency programme of the building including energy audits, facility and energy management, and energy engineering works.

A testament to the sustainable policies implemented in CBM's headquarters is the Green Office Label Certification. CBM regards this certification as a further validation of its belief in promulgating green practices as it delivers FM services to its clients.

Giving A New Lease of Life to Homes

CBM TOGETHER WITH ITS PARENT COMPANY, City Developments Limited, joined forces with Raffles Institution (RI) and Dreams @ Kolam Ayer to enhance the living conditions of the needy members of our society by providing their homes with the necessary repairs.

HomeCreation is an annual community project which aims to promote social responsibility to the youth and working society. Through its staff volunteers, CBM sponsored and carried out rectification and improvement works to refurbish 60 flats at Geylang Bahru. Months prior to the actual work, a team of CBM volunteers conducted an assessment of the flats to evaluate the requirements of these needy families. CBM is proud to be a part of this charity activity which focused on giving back to the community, as well as nurturing a spirit of volunteerism amongst the young.



Sharing its expertise for a good cause, CBM lends a hand to HomeCreation – a Dreams @ Kolam Ayer project.

A New Online Portal for the New Year



CBM's revamped website showcases up-to-date information on the company and its services for a refreshing browsing experience.

CBM'S LATEST RE-BRANDING EFFORT is a newly-designed and dynamic website. To ring in the New Year, the revamped CBM's website www.cbm.com.sg was launched on 1 Jan 10. The dynamic and modern interface is a reflection of the organisation's impressive growth over the past 2 years.

The new site features enhanced content presented through effective design elements. It allows online visitors a single point-of-contact and offers a one-click enquiry form customised to specific requirement. Potential clients can zoom in to the services they are seeking and make reference to the company's track record in that area. Job seekers will also find ease in using the online application form.

CBM-GISCO, CBM's subsidiary in Abu Dhabi, has also launched its new online portal www.cbm-gisco.com on 1 Sep 09, while CBM-Afrina, CBM's subsidiary in Doha, launched its website www.cbm-afrina.com on 1 Nov 09.

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